



RAPPORTO ANNUALE 2020

osservatorio nazionale della solidarietà nelle stazioni italiane



Totale 2016-2019

107.558

Utenti

1.025.715

Ingressi

2.373.195

Interventi

1.959.341

Bassa Soglia

413.854

Orientamento

25298

Giorni di apertura

156.481

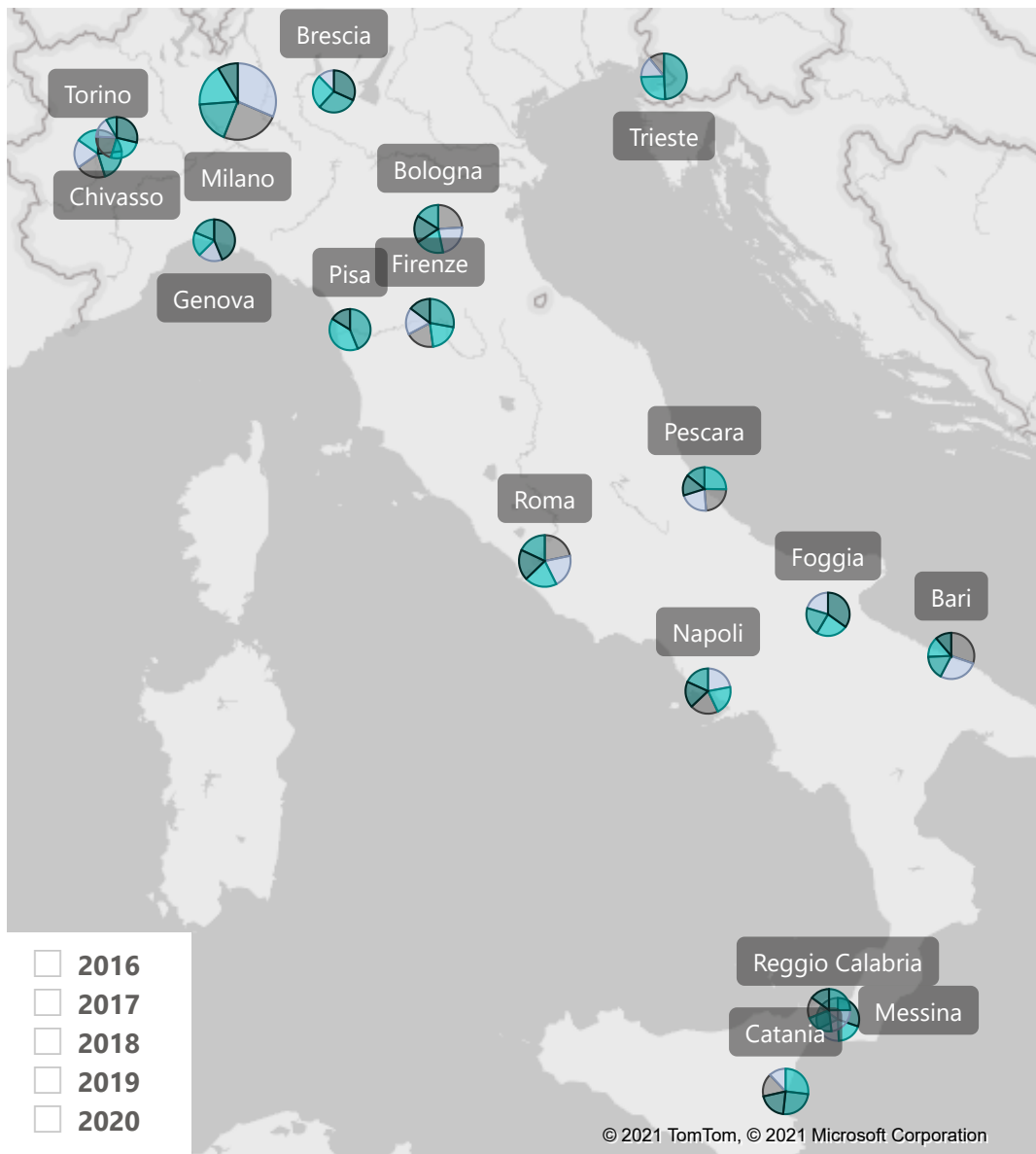
Ore

757

Opertori al giorno

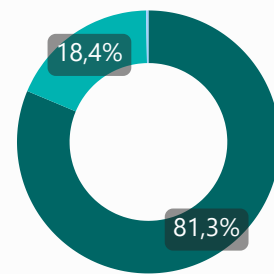


● 2016 ● 2017 ● 2018 ● 2019 ● 2020

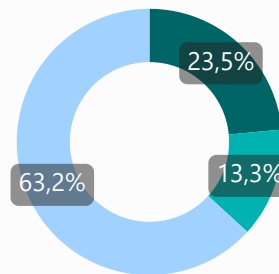


2016
2017
2018
2019
2020

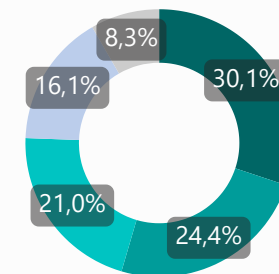
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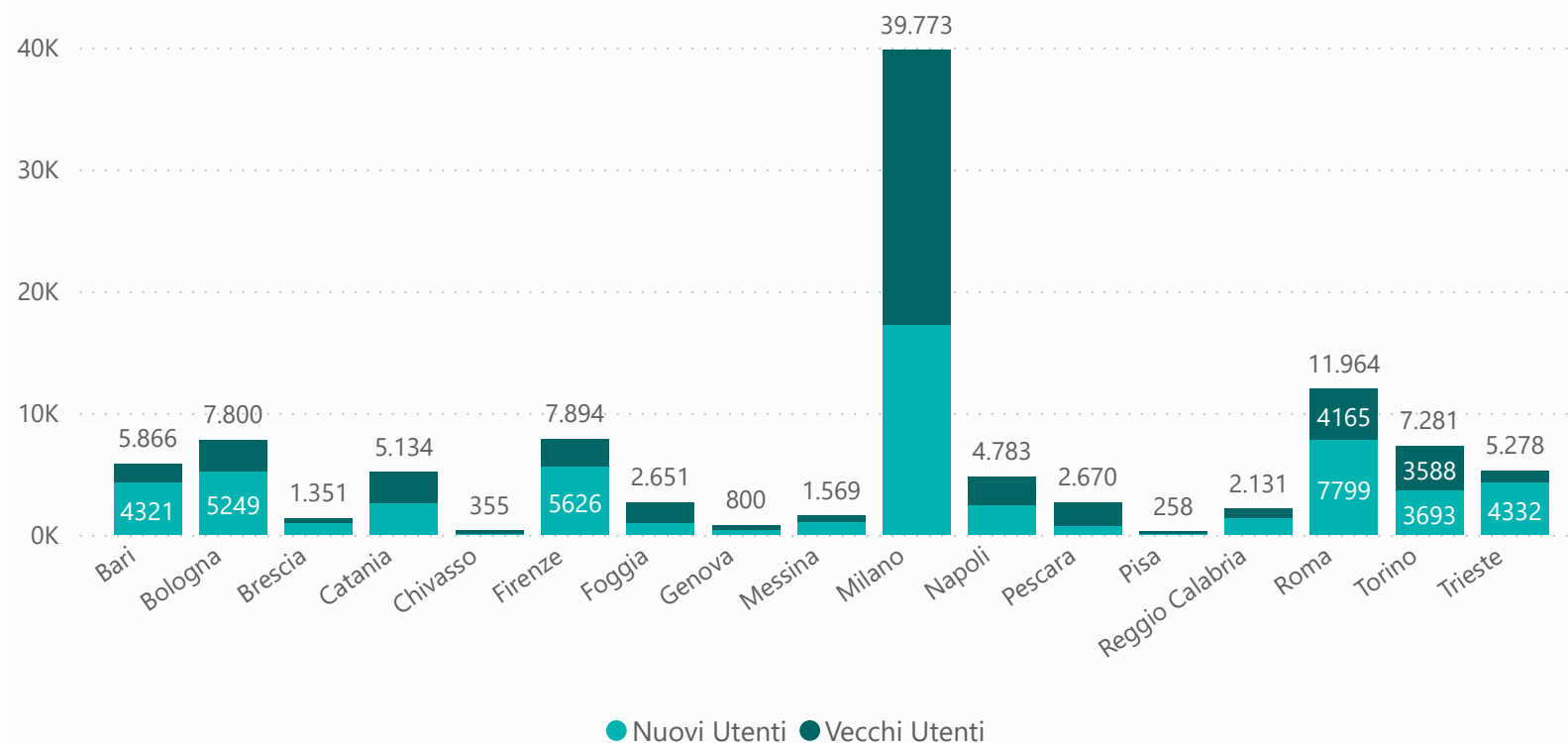
● uomini ● donne ● trans



● Italiani ● Comunitari ● Extra UE



● 18-29 ● 30-39 ● 40-49 ● 50-59 ● Over 60



● Nuovi Utenti ● Vecchi Utenti

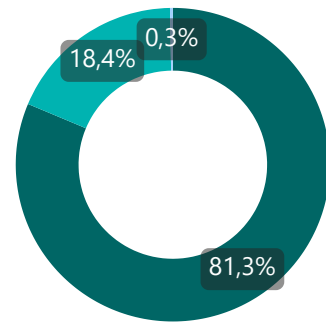
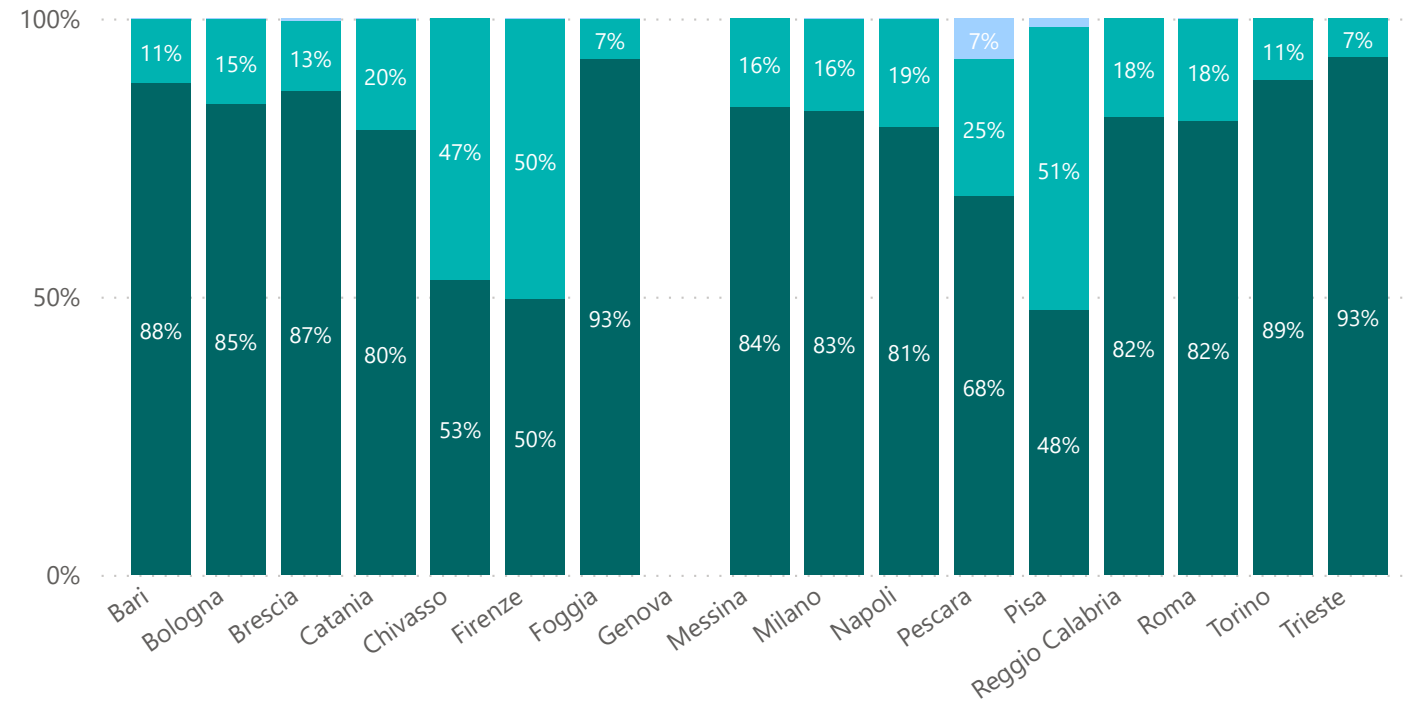
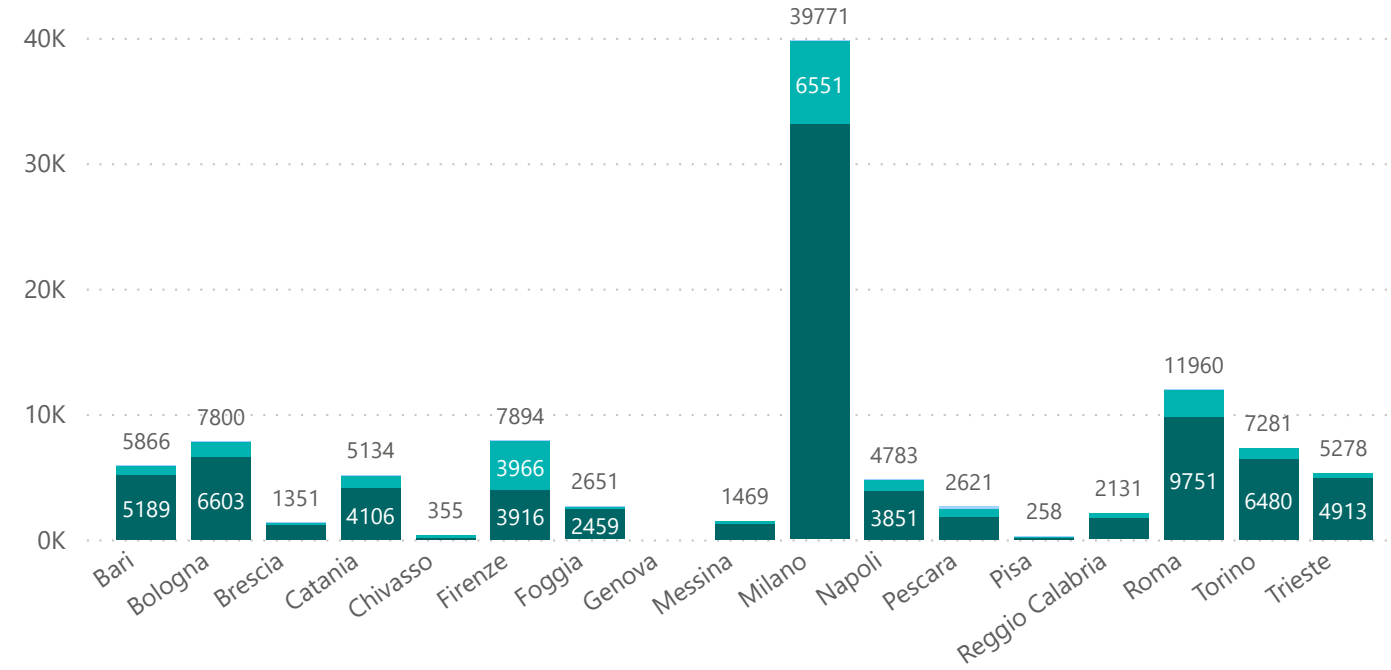
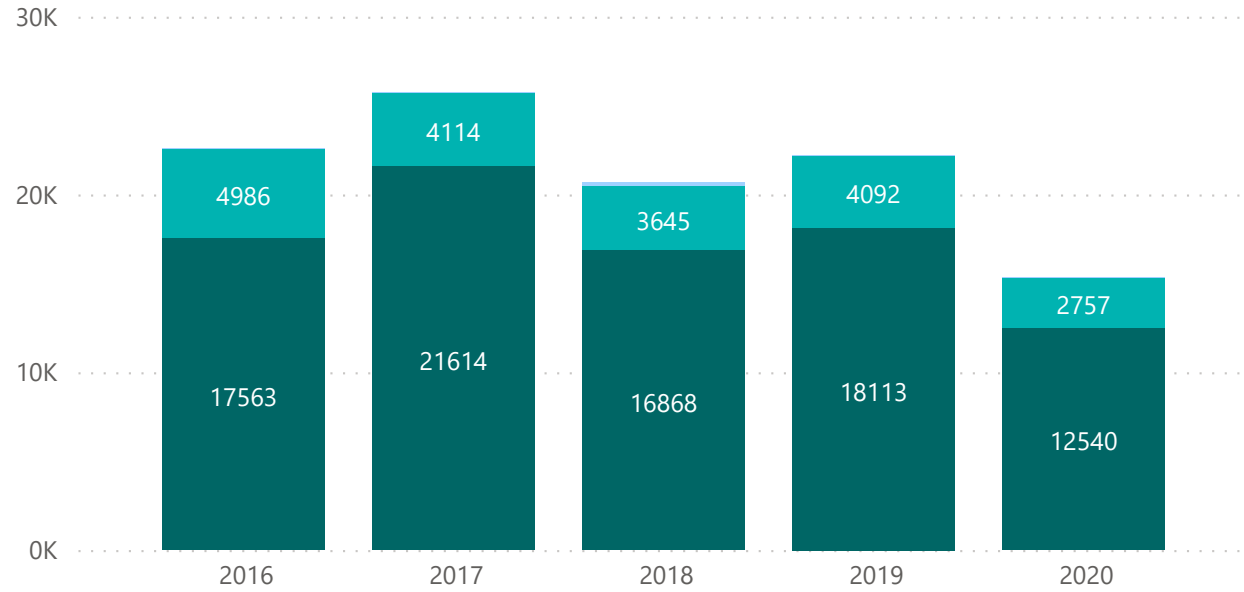
107.558
Utenti

59.045
Nuovi Utenti

2.373.195
Interventi

- 2016
- 2017
- 2018
- 2019
- 2020

● uomini ● donne ● transgender



GENERE



107.558

Utenti

59.045

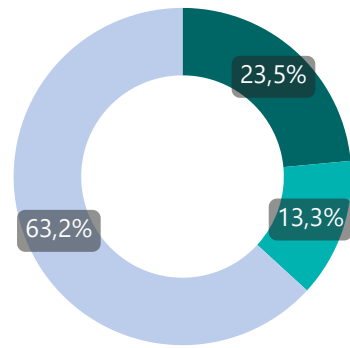
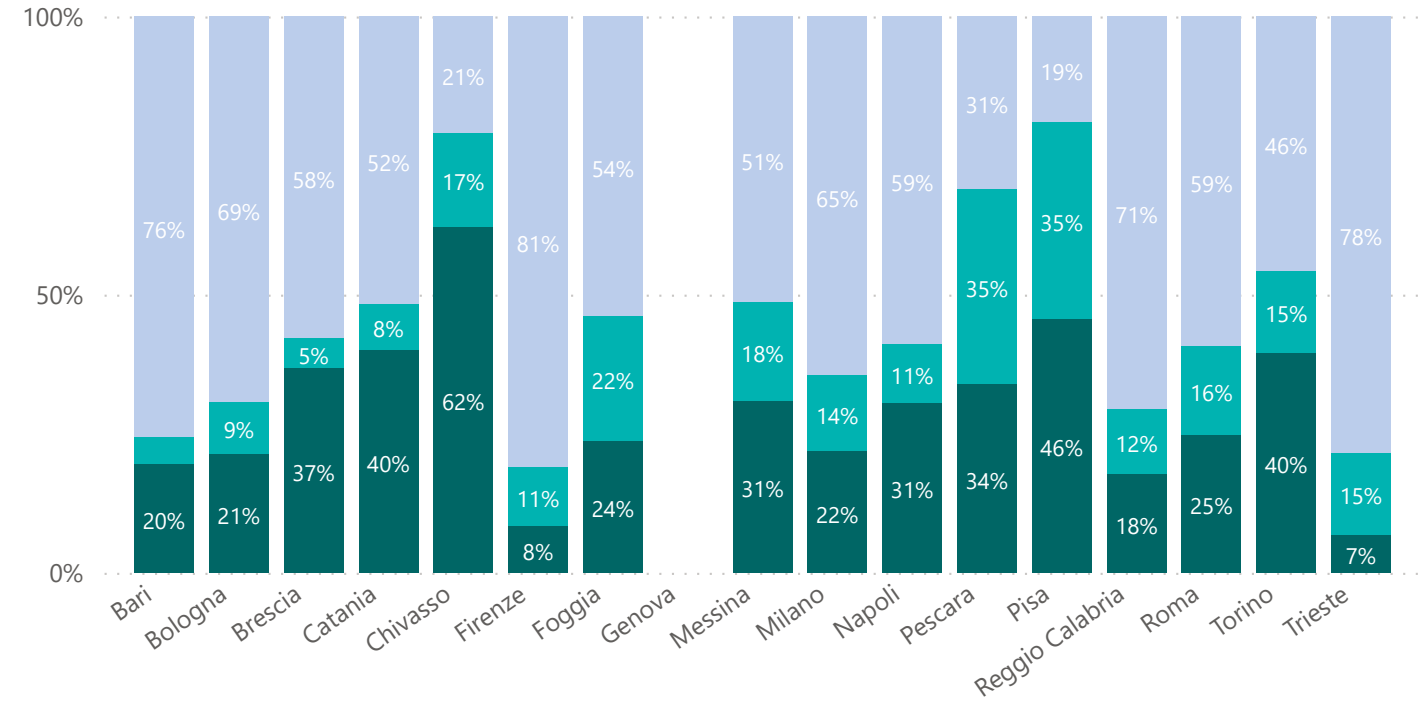
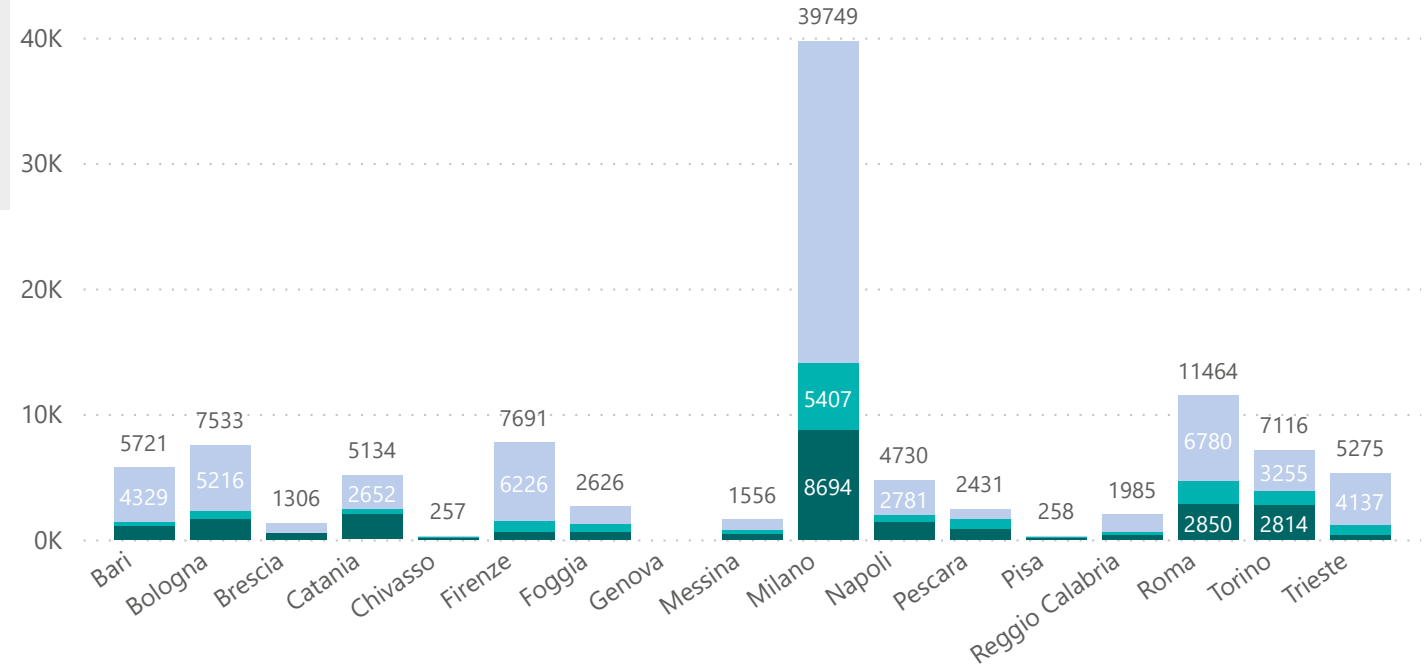
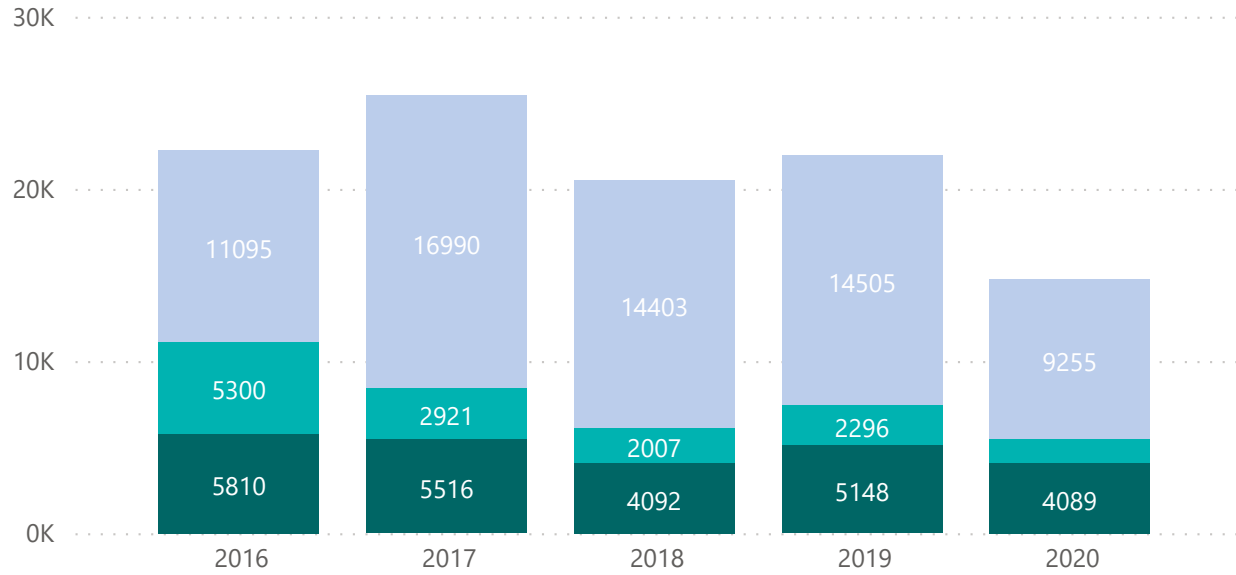
Nuovi Utenti

2.373.195

Interventi

- 2016
- 2017
- 2018
- 2019
- 2020

● Italiani ● Comunitari ● Extra Comunitari



PROVENIENZA



107.558

Utenti

59.045

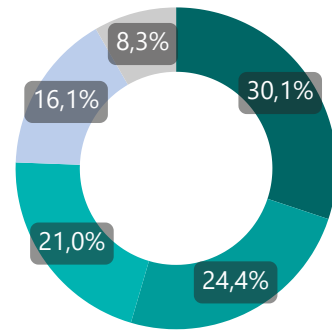
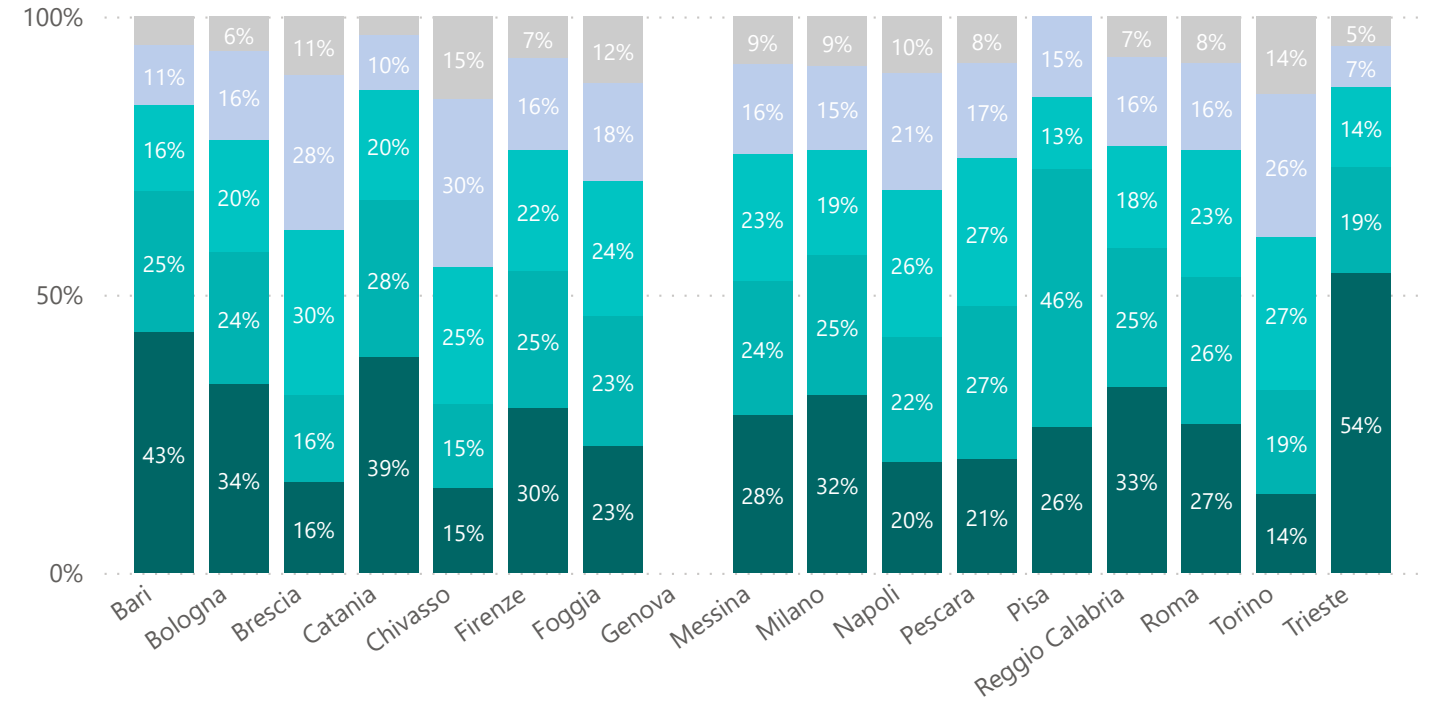
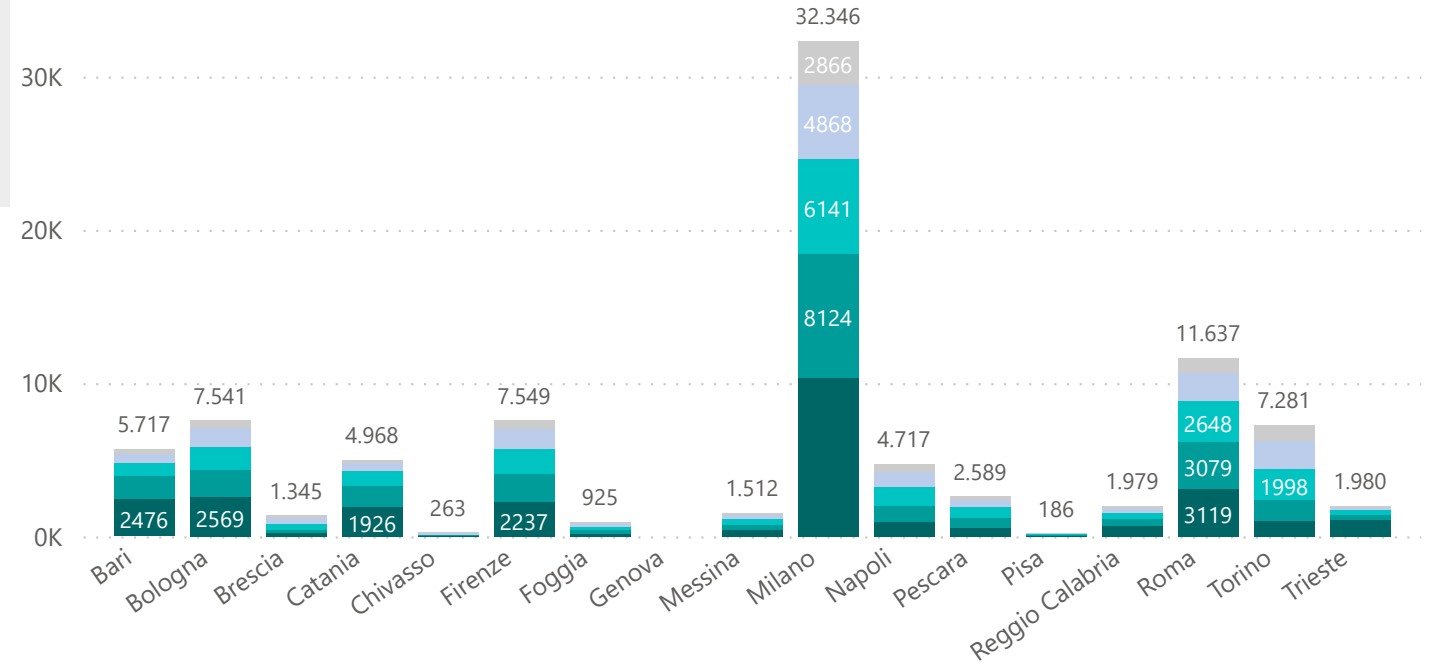
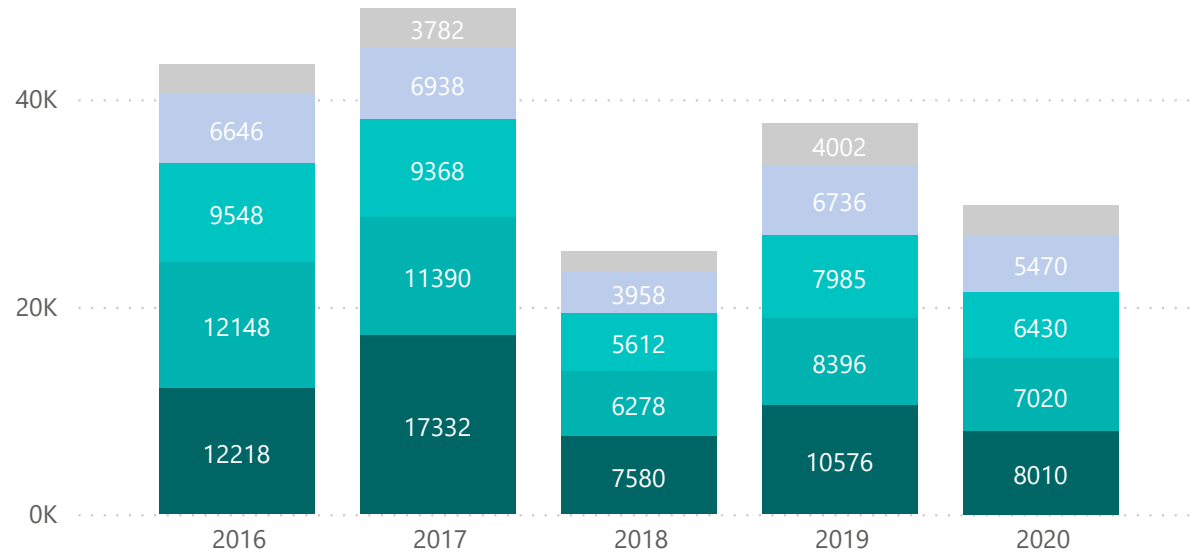
Nuovi Utenti

2.373.195

Interventi

- 2016
- 2017
- 2018
- 2019
- 2020

● 18-29 ● 30-39 ● 40-49 ● 50-59 ● Over 60



ETA'





2019

22.386

Utenti

308.009

Ingressi

519.007

Interventi

417.388

Bassa Soglia

101.619

Orientamento

7034

Giorni di apertura

43.441

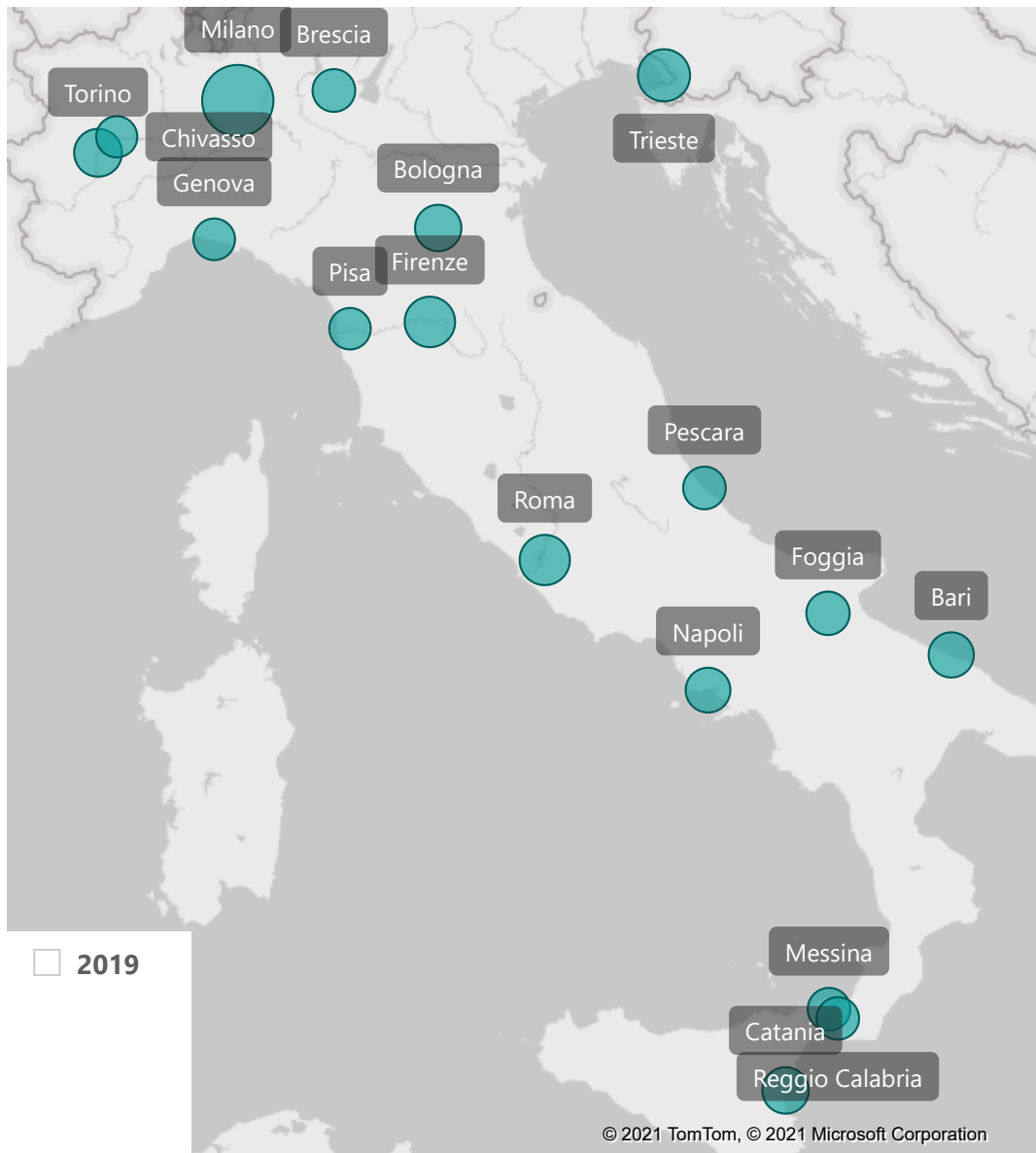
Ore

182

Opertori al giorno

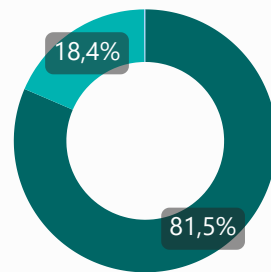


● 2019

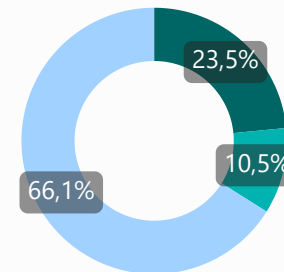


□ 2019

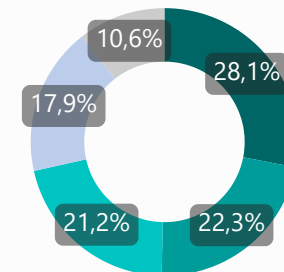
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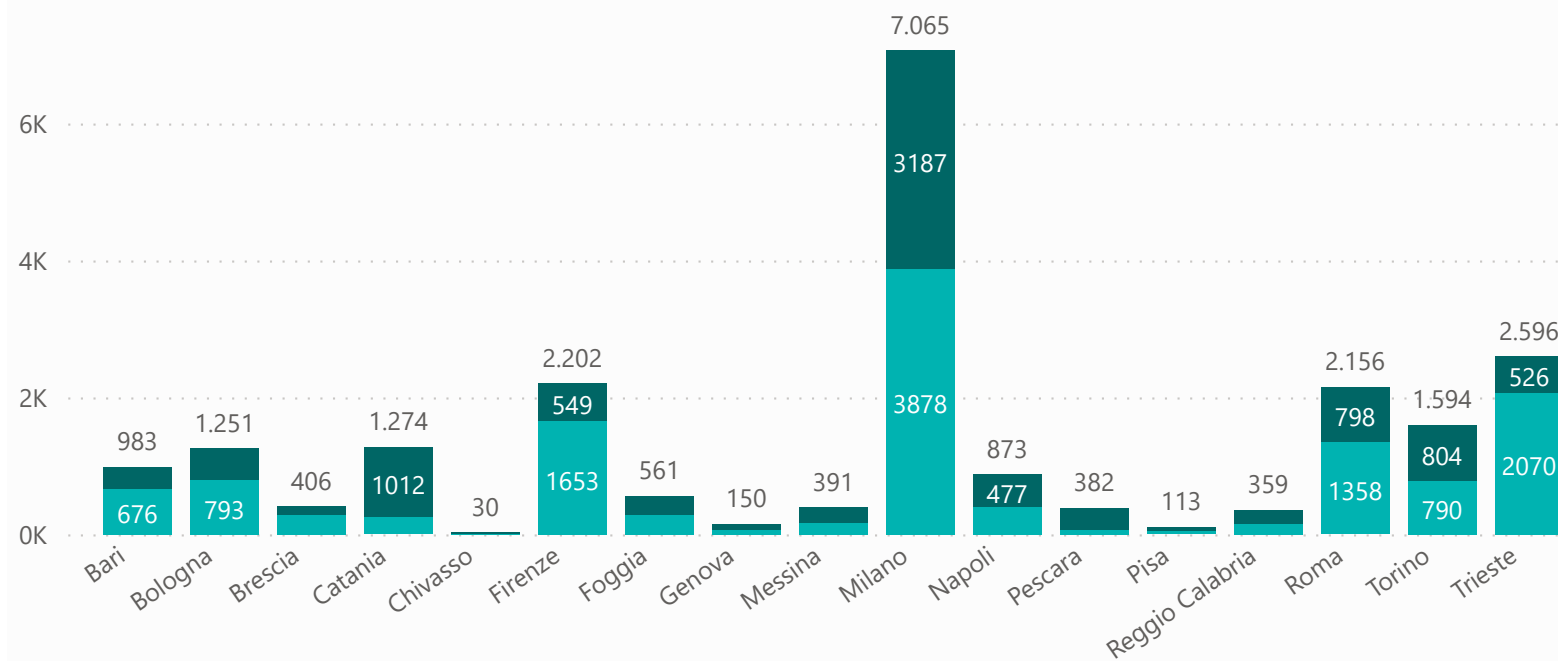
● uomini ● donne ● trans



● Italiani ● Comunitari ● Extra UE



● 18-29 ● 30-39 ● 40-49 ● 50-59 ● Over 60



● Nuovi Utenti ● Vecchi Utenti

2019

22.386

Utenti

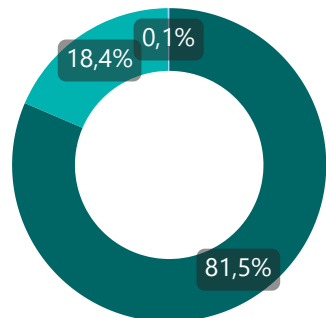
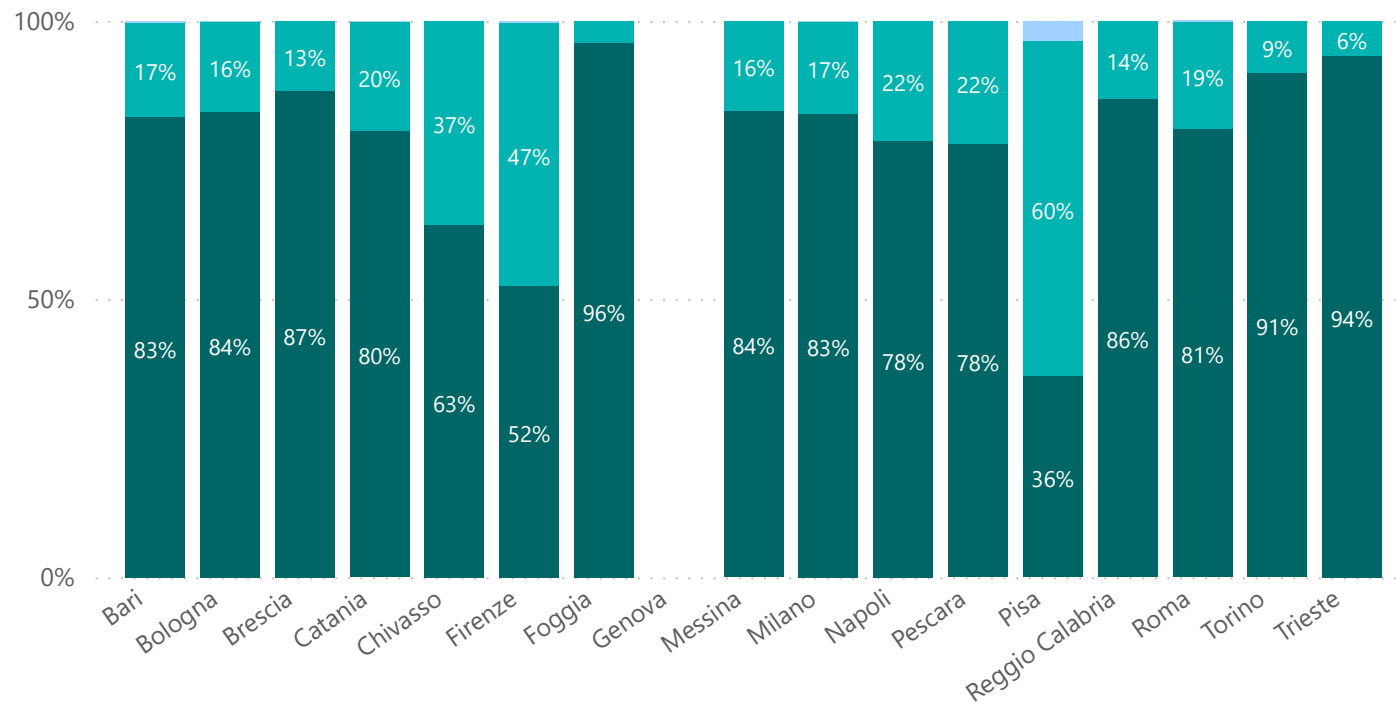
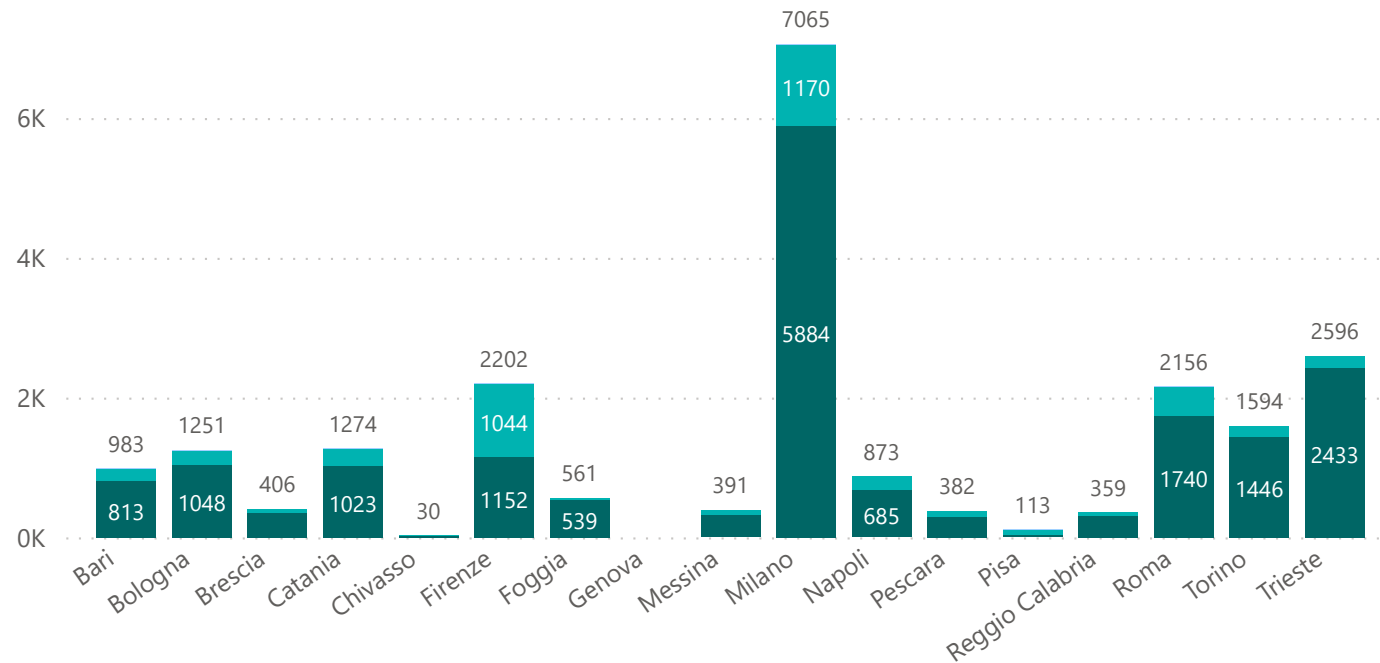
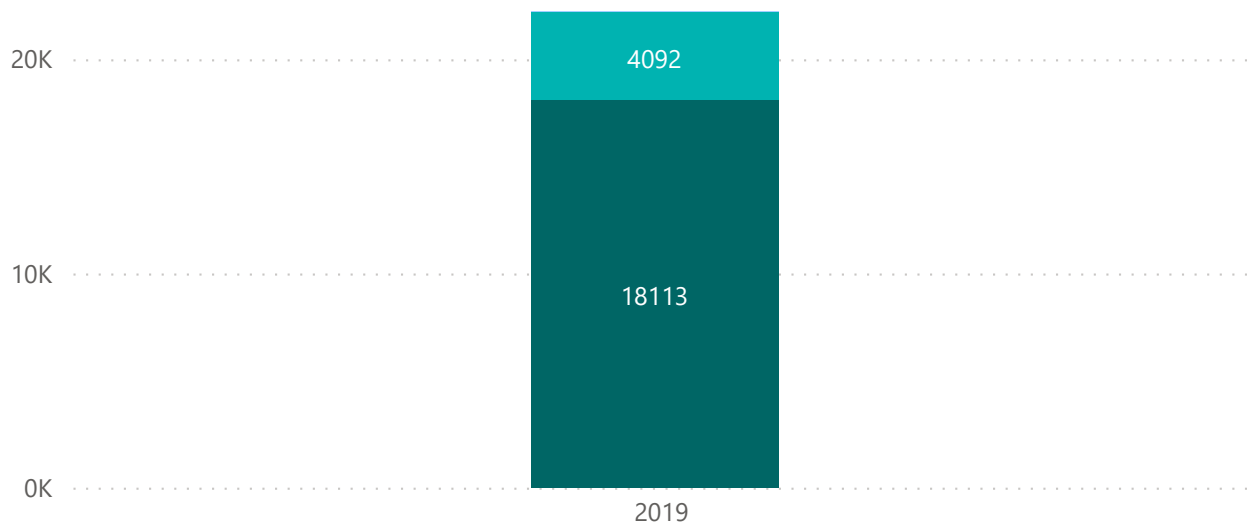
12.973

Nuovi Utenti

519.007

Interventi

● uomini ● donne ● transgender



GENERE



2019

22.386

Utenti

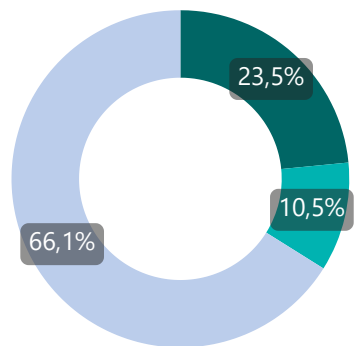
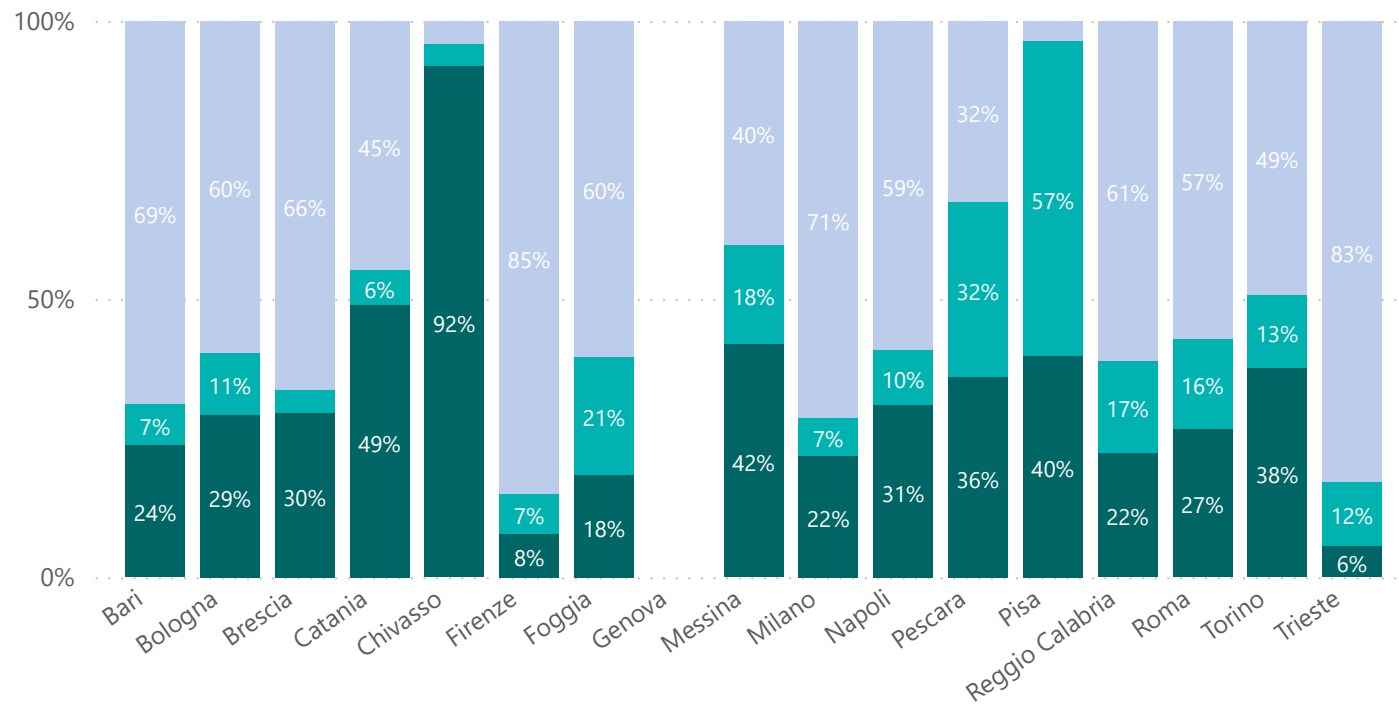
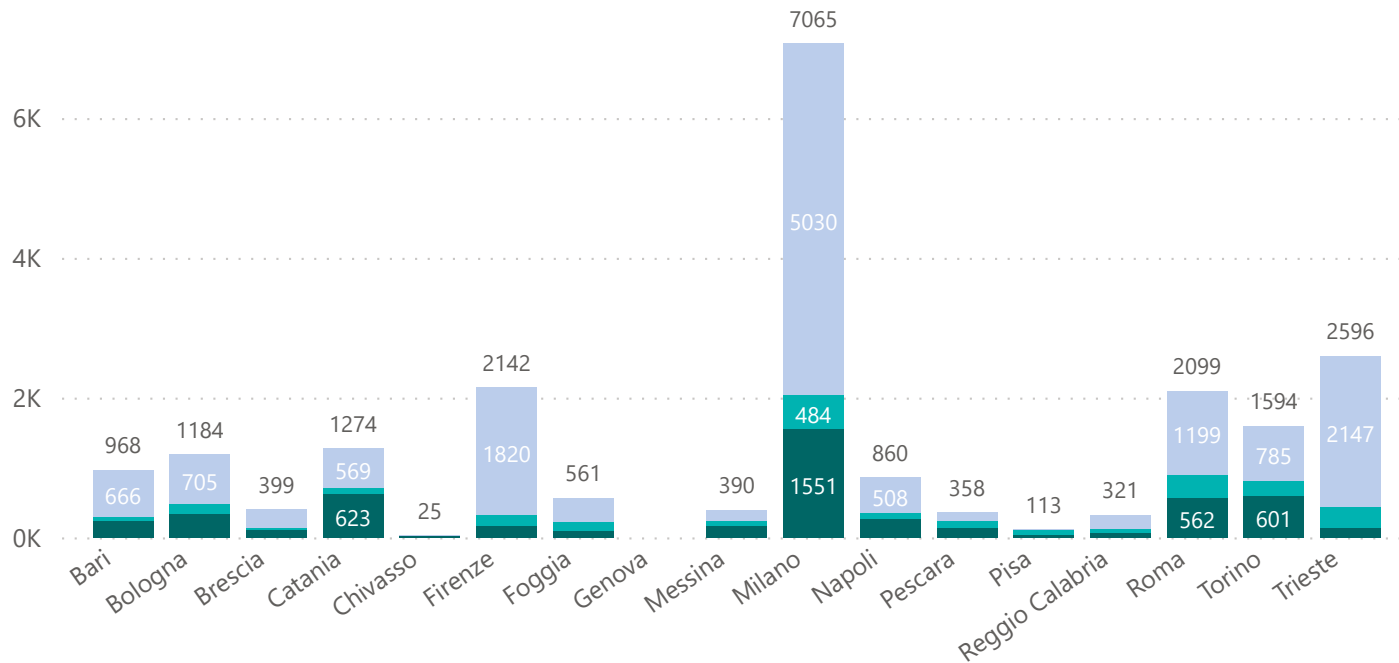
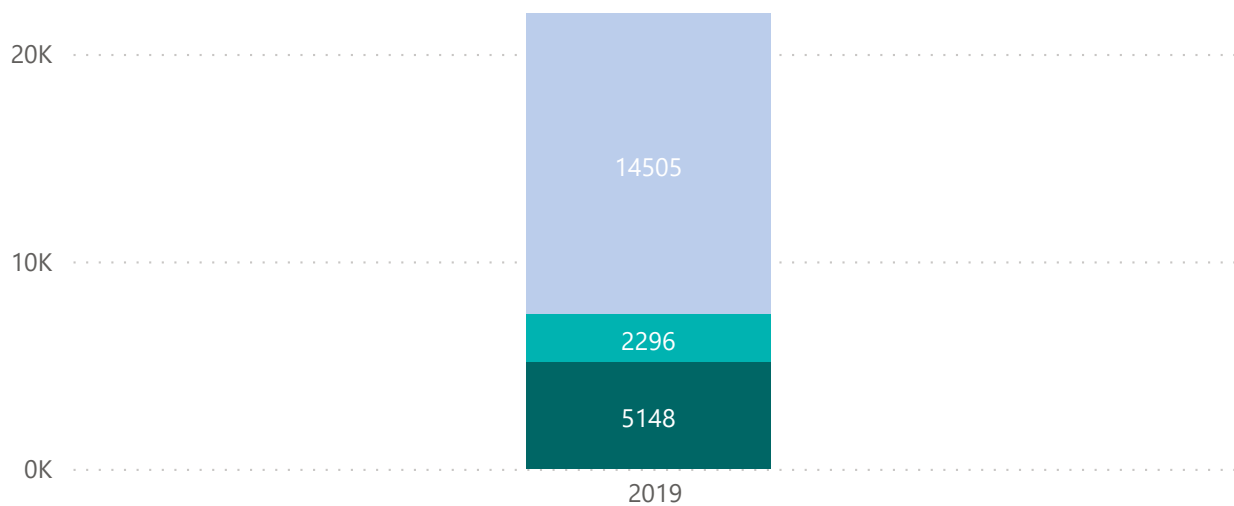
12.973

Nuovi Utenti

519.007

Interventi

● Italiani ● Comunitari ● Extra Comunitari



PROVENIENZA



2019

22.386

Utenti

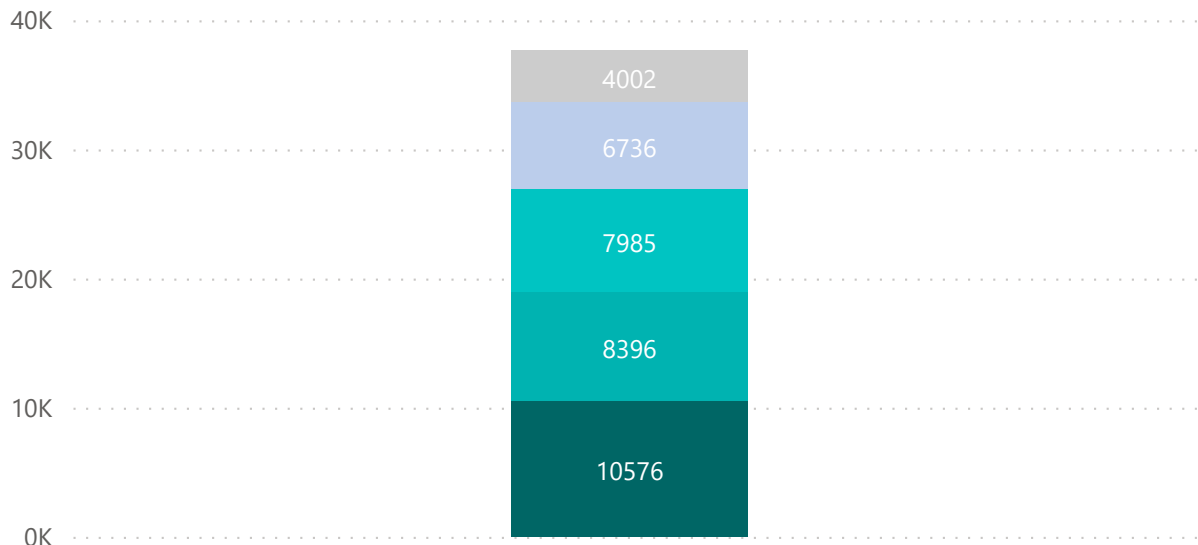
12.973

Nuovi Utenti

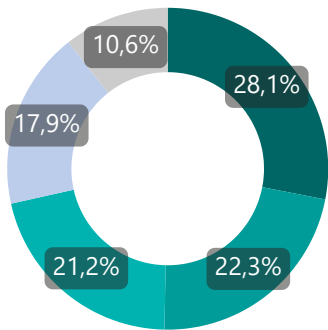
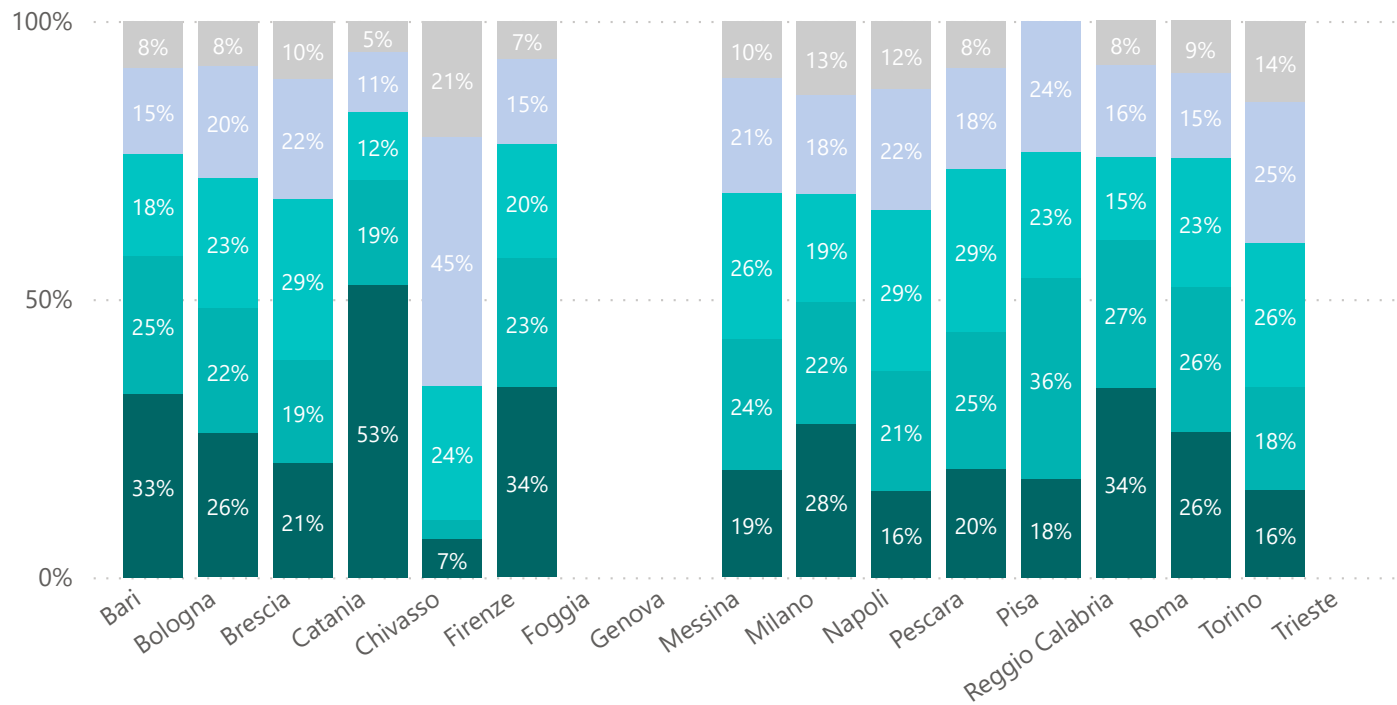
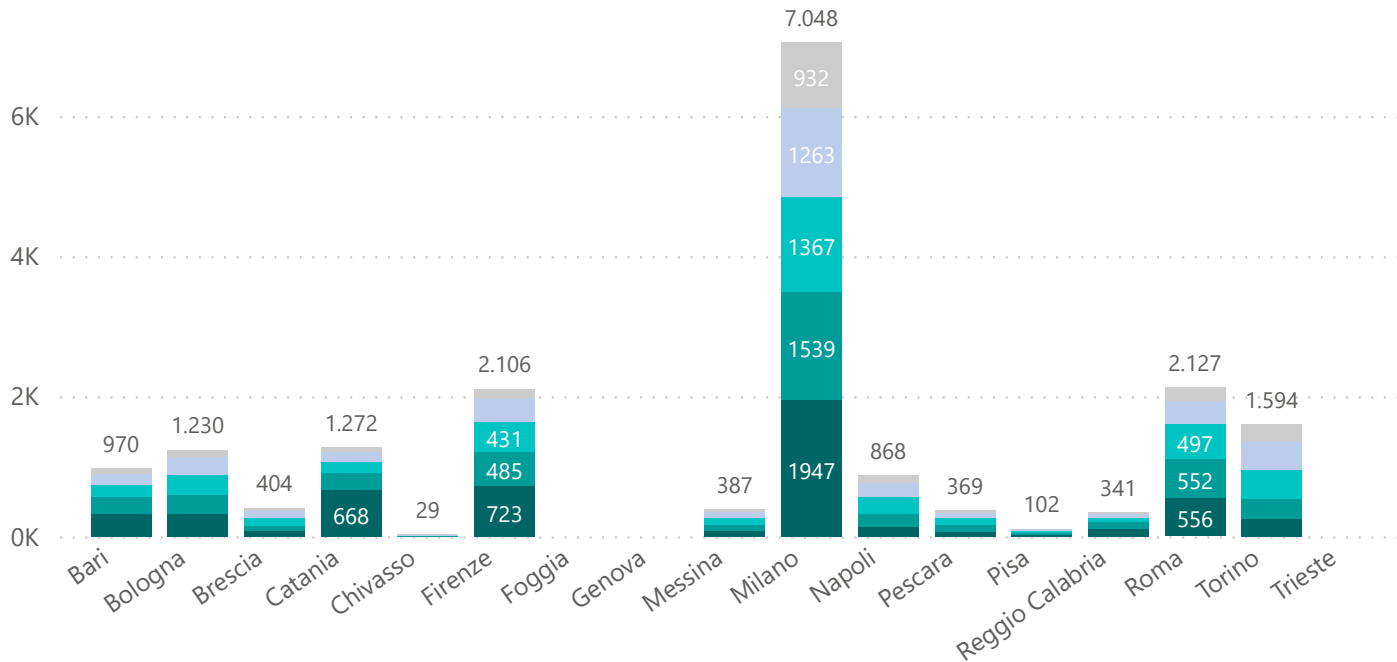
519.007

Interventi

● 18-29 ● 30-39 ● 40-49 ● 50-59 ● Over 60



2019



ETA'





2020

15.676

Utenti

140.680

Ingressi

473.362

Interventi

424.493

Bassa Soglia

48.869

Orientamento

4137

Giorni di apertura

28.159

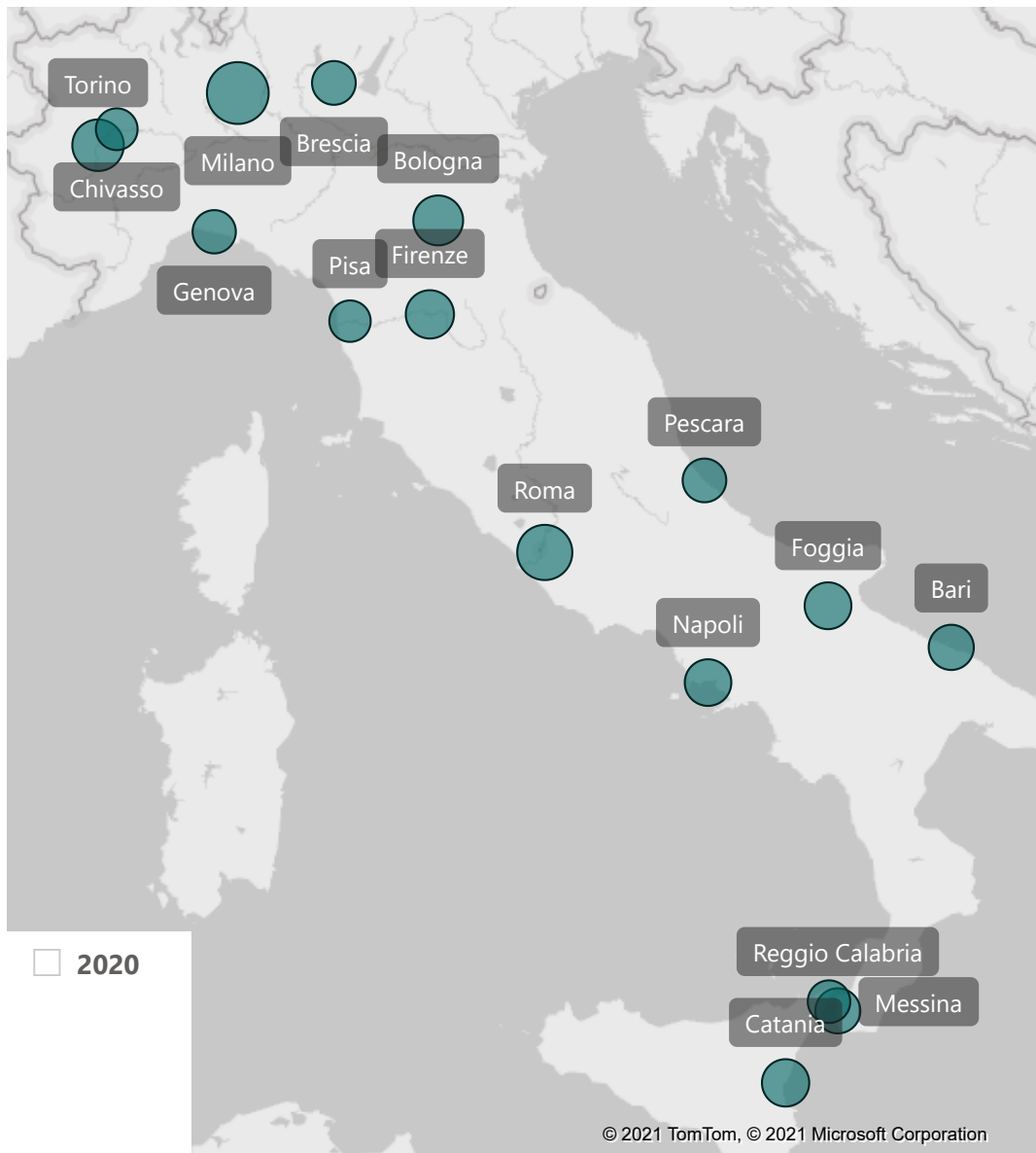
Ore

142

Opertori al giorno

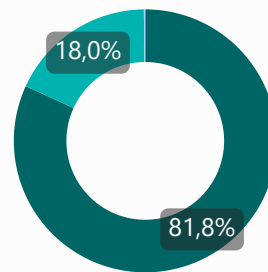


● 2020

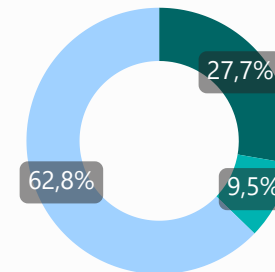


□ 2020

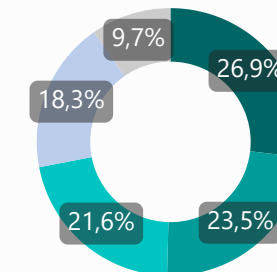
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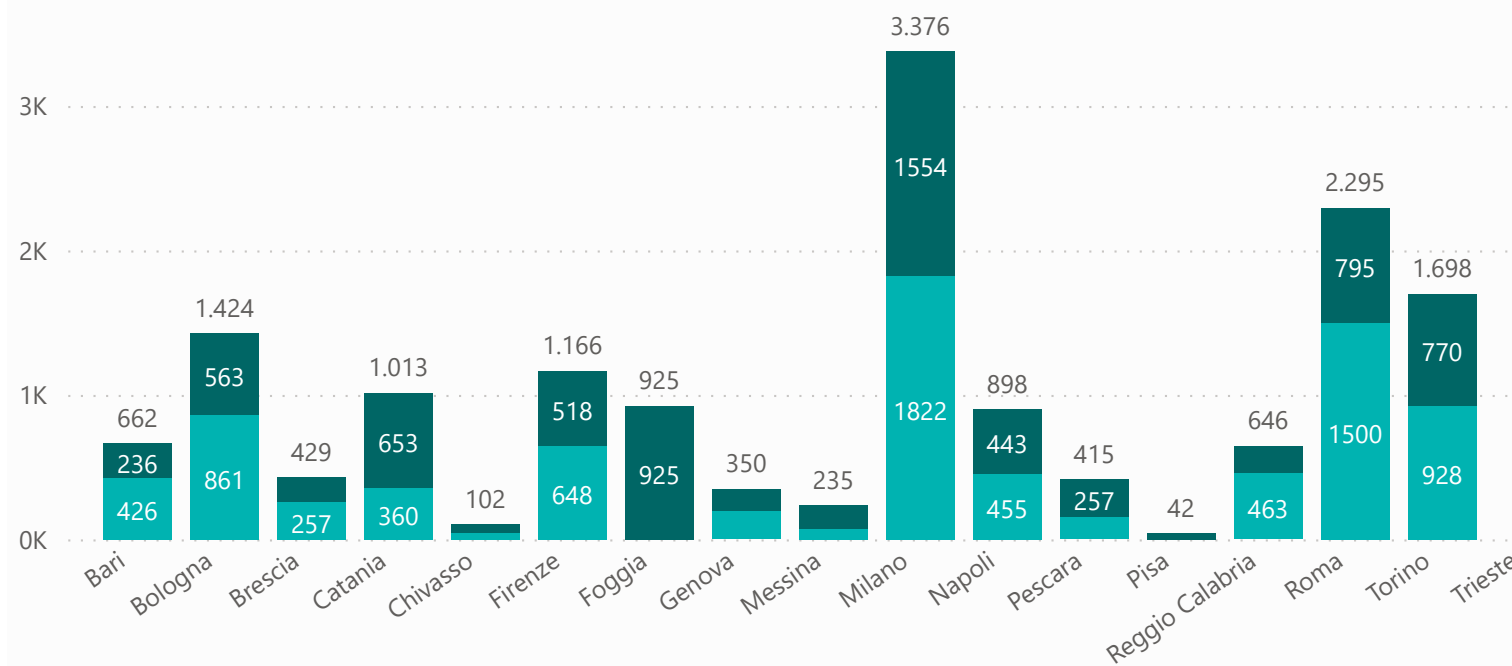
● uomini ● donne ● trans



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● Nuovi Utenti ● Vecchi Utenti

2020

15.676

Utenti

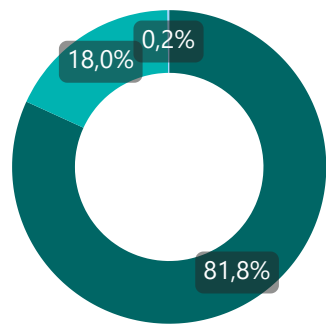
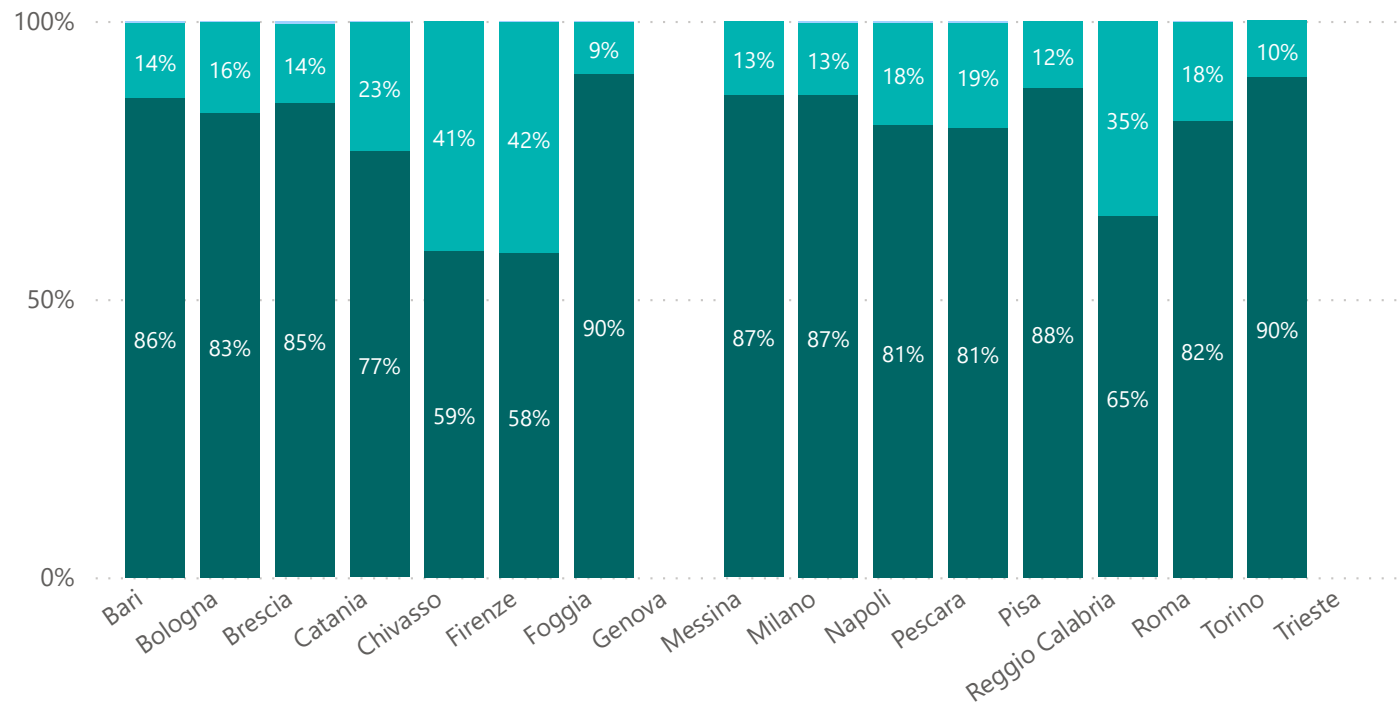
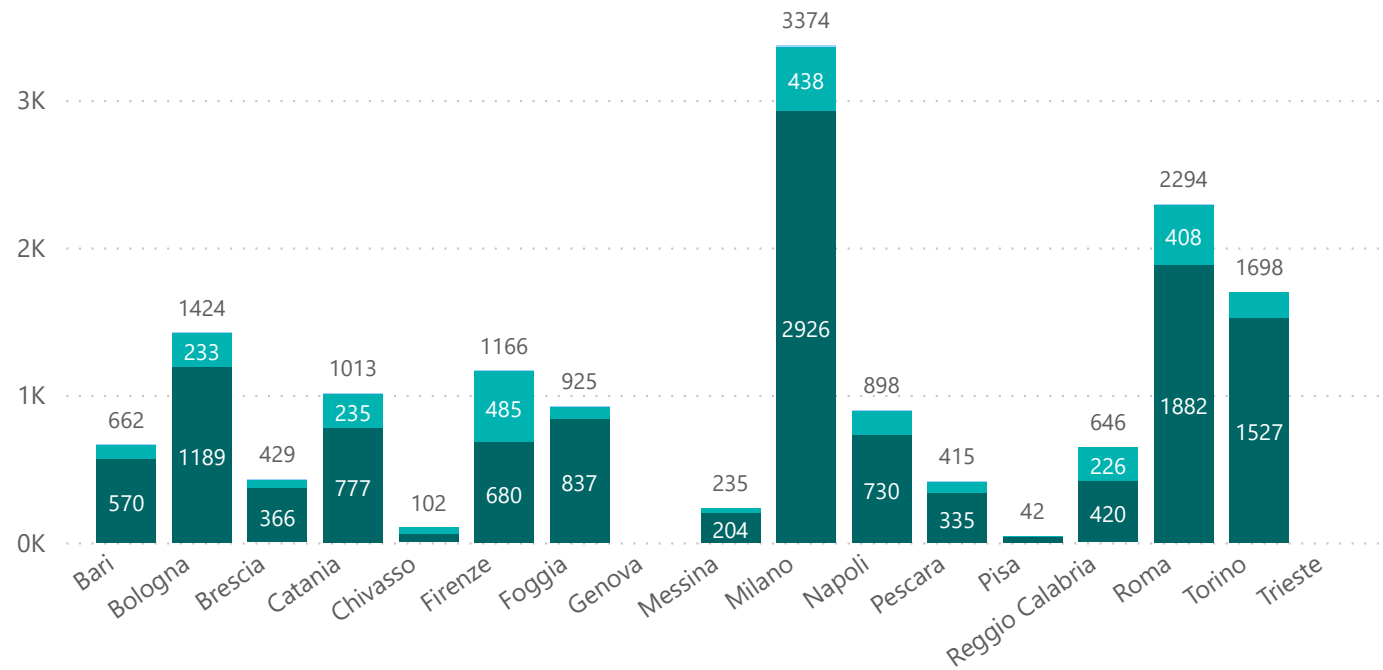
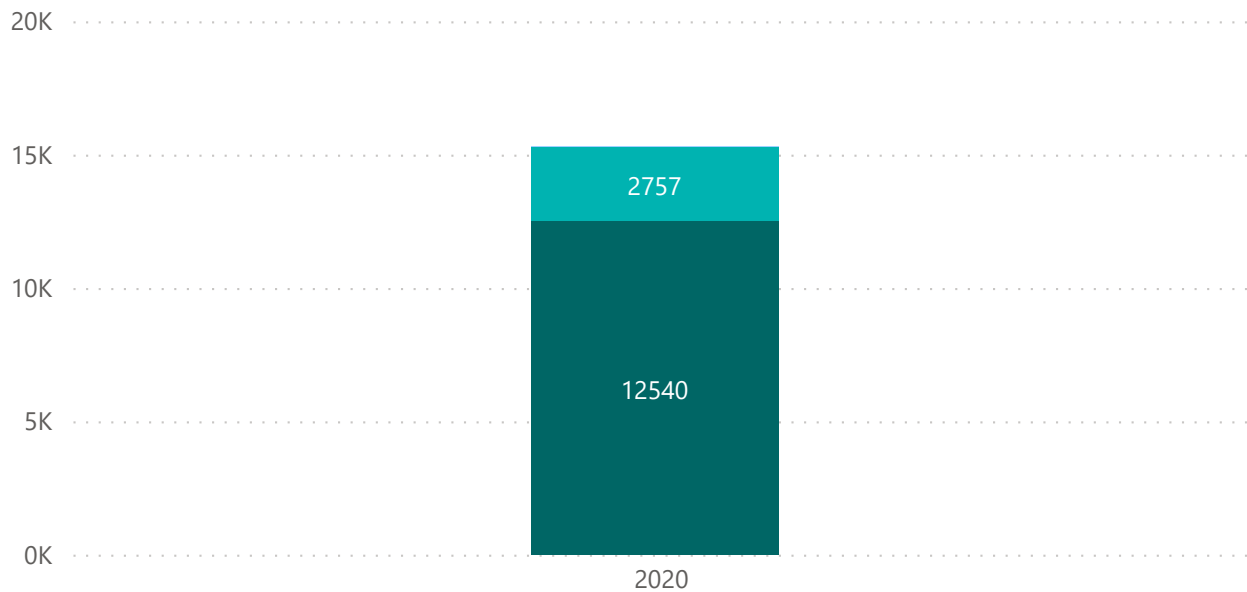
8.195

Nuovi Utenti

473.362

Interventi

● uomini ● donne ● transgender



GENERE



2020

15.676

Utenti

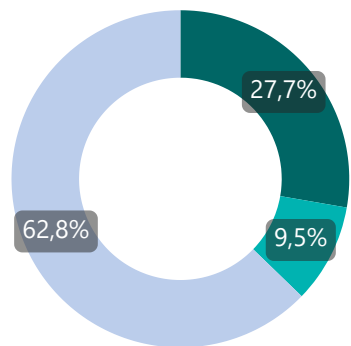
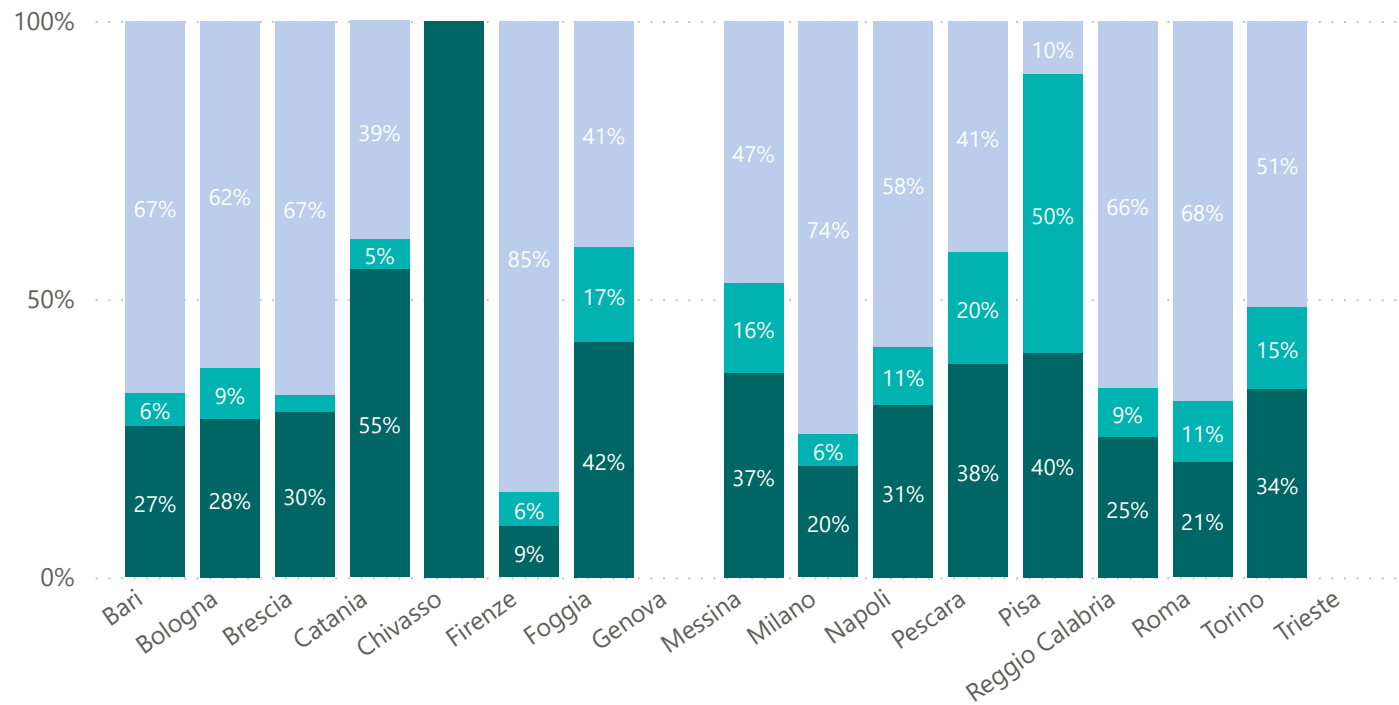
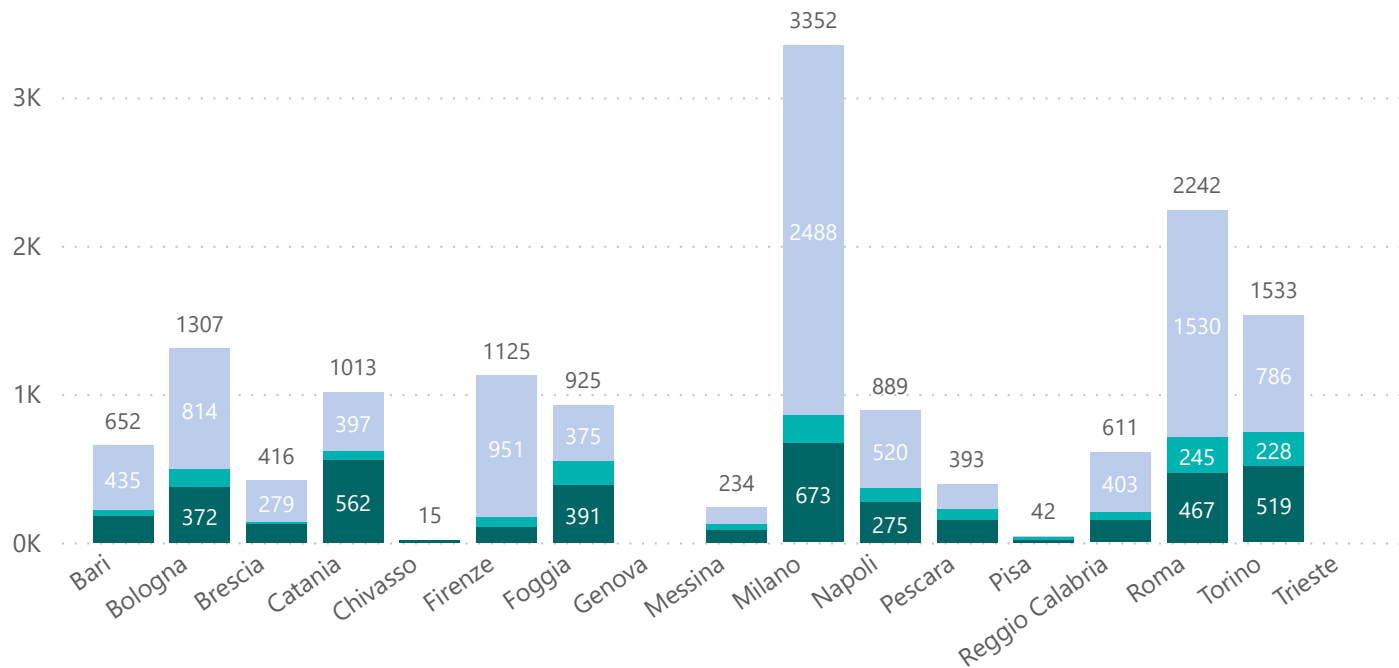
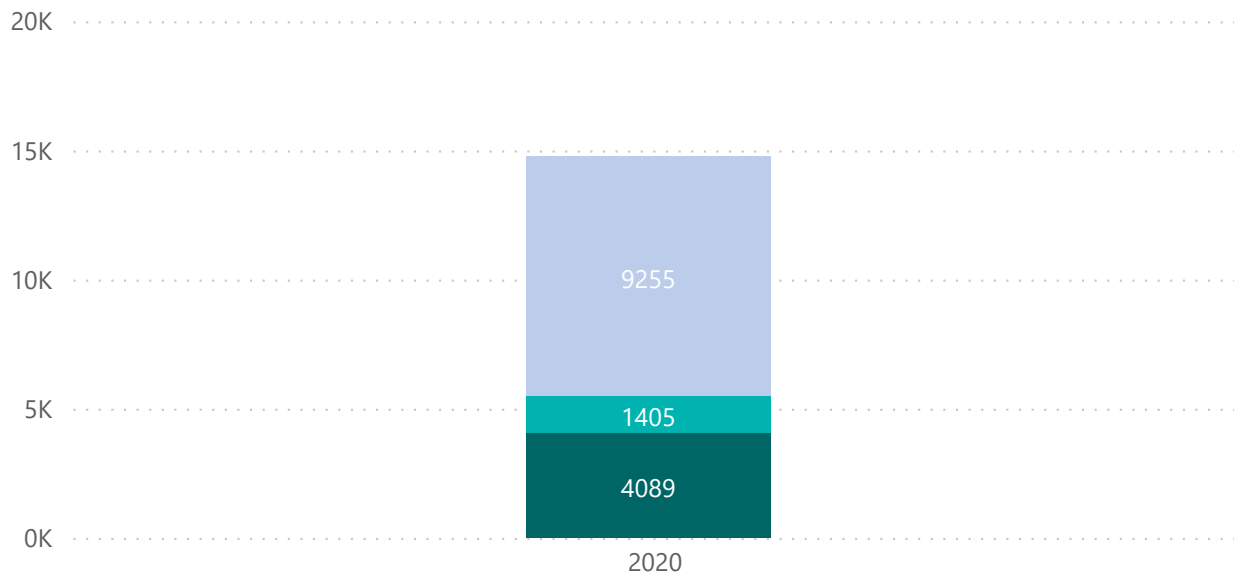
8.195

Nuovi Utenti

473.362

Interventi

● Italiani ● Comunitari ● Extra Comunitari



PROVENIENZA



2020

15.676

Utenti

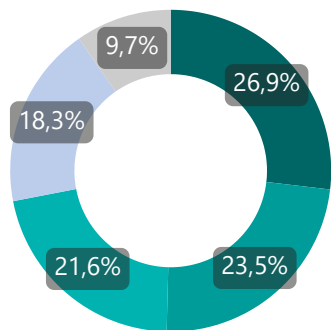
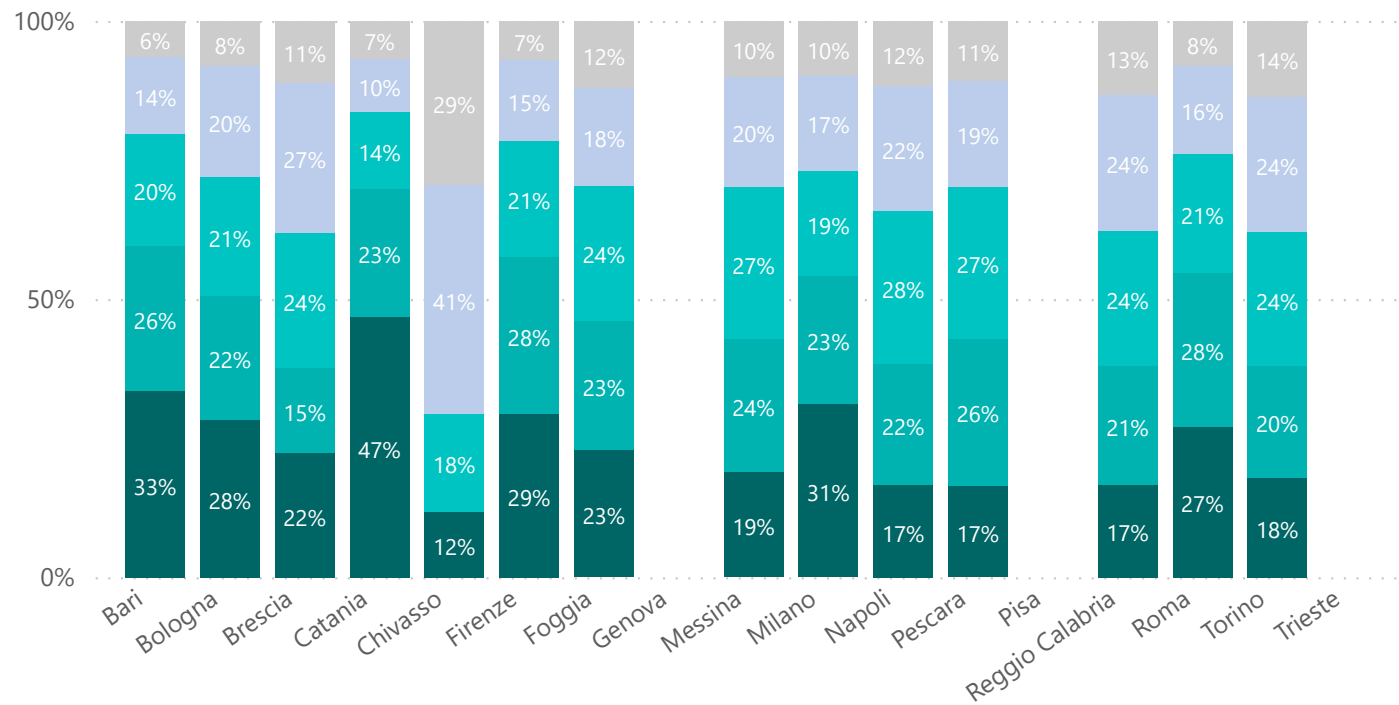
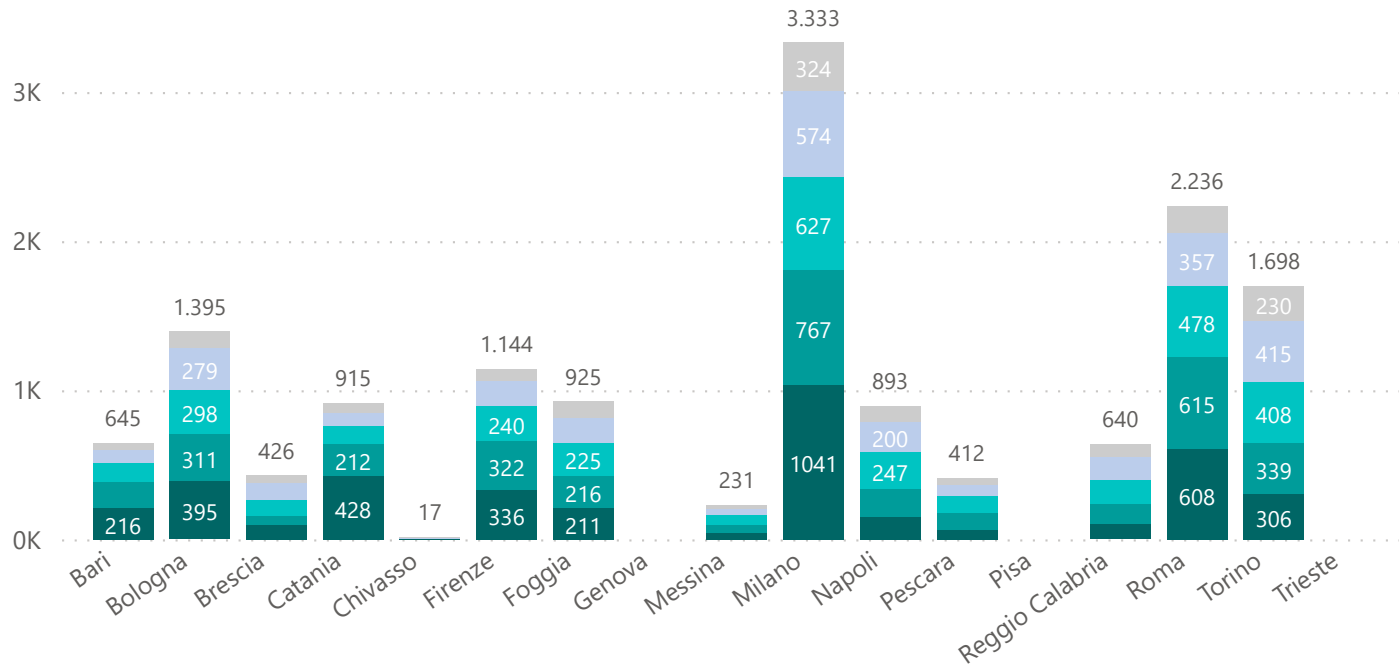
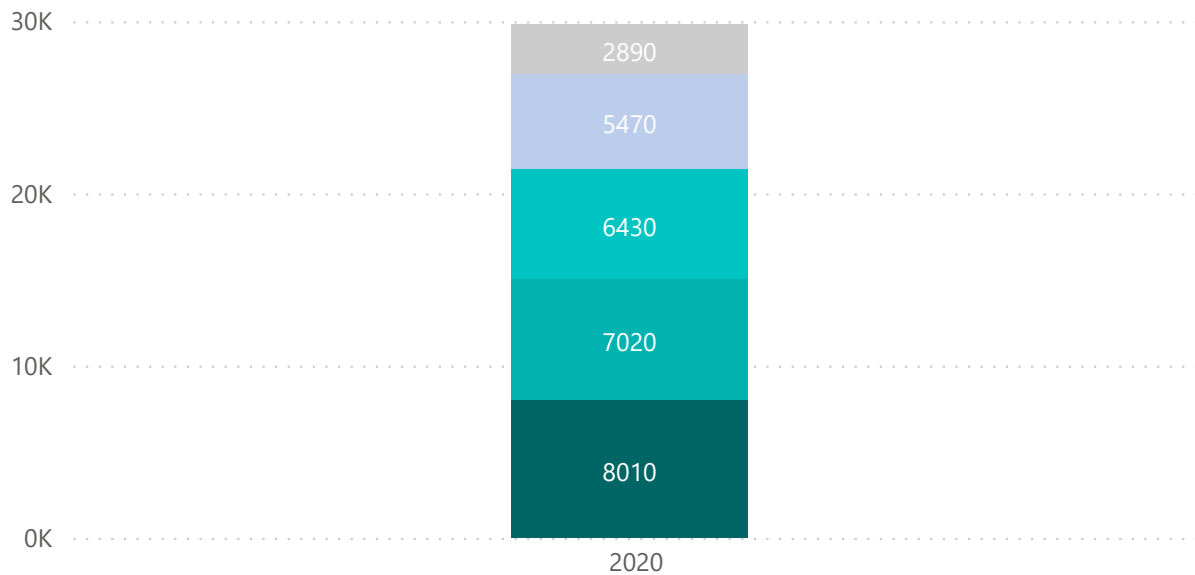
8.195

Nuovi Utenti

473.362

Interventi

● 18-29 ● 30-39 ● 40-49 ● 50-59 ● Over 60



ETA'





Osservatorio nazionale della solidarietà nelle stazioni italiane

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